



Wilbert Funeral Services supports funeral professionals seeking CEU hours with our complimentary online program, WilbertEDU. Biweekly webinars occur on Thursday at 1:00 PM Central. Register to attend scheduled webinars or sign-up to receive WilbertEDU announcements: www.wilbert.com/wilbertedu

WilbertEDU Upcoming Sessions Q2 2025

April 3

The Art of Active Listening and Other Ways to Build Stronger Arrangement Room Conference Skills

Rapport-building and personalized support skills for compassionate arrangement conferences.

April 17

Cosmetic Treatments

Cosmetic and restorative techniques for trauma cases is the focus of this webinar.

May 1

Building Trust in the Funeral Industry through Ethical Practices and Strategic Responses

Essential tools to manage your online reputation, handle customer feedback, and safeguard your business success.

May 15

A Snapshot into Your Consumers': Attitudes & Behaviors that Define Your Future Business Model

Trends in consumer attitudes and behaviors shaping the future of funeral service.

May 29

The Case for Proactive Preneed: Attract New Families, Grow Call Volume & Build Lasting Value

Reach more families and build lasting value through a proactive preneed program.

June 12

OSHA's Formaldehyde Standards

Review of OSHA's formaldehyde standards, exposure identification and control, monitoring and compliance.

June 26

Introduction to Firefighter Honors and Benefits

Awareness, benefits and protocols for Firefighter line of duty deaths.

