



## *Your Guide to Handling and Caring for the Most Precious Collection of Memorial Jewelry*

### How to Properly Handle and Care for Sterling Silver

- Always wipe with a soft cloth after handling to remove fingerprints, dust and oil.
- Keep jewelry scratch free by placing a soft cloth under them when handling.
- Suggest to families that they store their treasured keepsake in a lined jewelry box.
- Avoid harsh chemical cleaning solutions that will damage hinges or stones.
- Protect the jewelry from rough handling and remove during physical activity.
- Remind families to open and close hinged jewelry gently and cautiously.
- Regularly polish your silver jewelry with a soft cloth.
- Avoid exposing jewelry to moisture of any kind.
- If accidental exposure to moisture occurs, immediately dry all parts.

### How to Fill a Chambered Jewelry Item

- Place soft cloth on work surface.
- Carefully remove all elements from the box and place on cloth.
- Check to ensure threading is working properly on the cap.
- Using a small funnel or tweezers, insert a small amount of cremated remains or the desired keepsake into the chamber (do not overfill).
- You may wish to use a small piece of the end of a cotton swab to cover the contents before closing.
- Apply a small amount of adhesive to the inside threads.
- Immediately screw the cap into place and wipe away any adhesive that may be on outer surface.
- Allow jewelry to set for one hour. The bond will reach full strength within 24 hours.
- Do not handle the item in any way during this set time as this will weaken the adhesive bond.
- Failure to apply adhesive properly can result in the loss of the end cap(s) along with the contents of the jewelry.

### *Warranty*

All Wilbert Heirloom Sterling Silver Jewelry is guaranteed against original defects in materials and workmanship. Unfilled jewelry may be returned to Wilbert for repair or replacement. Please note that this warranty does not apply to pieces that have already been filled and does not cover damage associated with normal wear and tear, accidental damage, misuse or improper maintenance.