



FORTY-FOUR WILBERT LICENSEES EARN ULTIMATE SERVICE PROVIDER FOR 2020

OVERLAND PARK, KS, April 6, 2021 – Forty-four Licensees have earned the 2020 Ultimate Service Provider designation from Wilbert Funeral Services, Inc. (WFSI), the company recently announced. The Ultimate Service Provider is the highest service honor for Wilbert Licensees, achieved by passing rigorous on-site inspections in manufacturing and service.

There are many factors evaluated and scored by WFSI field service engineers who inspect each Wilbert Licensee on a regular basis. Compliance with WFSI vault manufacturing specifications and procedures are evaluated as well as graveside service components such as highly-polished lowering devices and well-maintained tents and chairs, all of which contributes toward a positive experience for families. Service vehicles are also inspected for cleanliness as they may also be seen by the public.

“Wilbert is proud to have the most stringent inspection procedures in the industry but we are even more proud of our Licensees who achieve Ultimate Service Provider,” said Terry Whitlock, Senior Vice President, Licensee Products & Services. “A Licensee must receive at least eight points out of ten in each and every category that is scored in order to be designated Ultimate Service Provider. Because we look at everything from manufacturing to graveside setup and service, every person in a Licensee organization is involved, making Ultimate Service Provider a team effort that illustrates dedication on the part of all.”

Wilbert Licensees receiving the 2020 Ultimate Service Provider designation are:

- Alberta Wilbert Sales Ltd., Edmonton, Canada
- Wilbert Funeral Services, Lavaca, AR
- Wilbert Funeral Services, Commerce City, CO
- Gulf Coast Wilbert, Inc., Crestview, FL
- Master Grave Service, Inc. Bogart, GA

- Burlington Wilbert Vault Works, Inc., Burlington, IA
- Clinton Wilbert Vaults, Inc. Clinton, IA
- Williams Wilbert Vault Works, Inc., Des Moines, IA
- Wilbert Burial Vault Co., Fort Dodge, IA
- Roland-Wilbert Vault Co., Marion, IA
- Sioux City Wilbert Vault Co., Sioux City, IA
- Kelley Vault Co., Inc., Danville, IL
- American Wilbert Vault Corp., Des Plaines, IL
- Knauer Industries, LLC Joliet, IL
- Peoria Wilbert Vault Co., Inc., Metamora, IL
- Quad Cities Concrete Products, LLC, Milan, IL
- Quincy Wilbert Vault Co., Quincy, IL
- Sterling Vault Co., Sterling, IL
- Schultz Wilbert Vault Co., Streator, IL
- Akron Concrete Products, Inc. Akron, IN
- Wilbert Funeral Services, Kinsley, KS
- Wilbert Funeral Services, Parsons, KS
- Wilbert Vault of Somerset, Inc., Somerset, KY
- West Michigan Burial Vault Co., Muskegon, MI
- Wilbert Funeral Services, Grandview, MO
- Wilbert Funeral Services, Jackson, MO
- Wilbert Funeral Services, Moberly, MO
- Wilbert Funeral Services, Springfield, MO
- Wilbert Funeral Services, St. Joseph, MO
- St. Louis Wilbert Vault Co., St. Louis, MO

- Wilbert Funeral Services, Versailles, MO
- Asheville Wilbert Vault Service, Inc., Candler, NC
- Yates Wilbert Vault, LLC Charlotte, NC
- Turner Vault Company, Lima, OH
- Wilbert Funeral Services, Lawton, OK
- Wilbert Funeral Services, Oklahoma City, OK
- Wilbert Funeral Services, Tulsa, OK
- Wilbert Burial Vault Co., Inc., Greenville, SC
- Charleston Wilbert Vault Co., Summerville, SC
- Bolton Concrete Products, Inc., Johnson City, TN
- Wilbert Funeral Services, Harlingen, TX
- Wilbert Vaults of Houston, LLP, Houston, TX
- Wilbert Funeral Services, San Antonio, TX
- Fond du lac Wilbert Vault Corp., Fond du Lac, WI